HIGHER HOTEL INSTITUTE CYPRUS

Module Structure



Module Title : Professional German V					
Module Code : 0	CAGR 321				
Programme of Study/Year of Study Culinary Arts / Year 3					
Group :	CA III	Semester : Spring			
Number of Hours Ta	ught: 1 period per week	ECTS: 2			

Instructor:	Andrea Schuster	
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Pre-requisite(s) : Professional German IV

Module Rationale

This module, as all language modules, is aligned with the Common European Framework of References for Languages (CEFR) and aims to prepare for the A2+/B1 level. The course intends to introduce students to the hospitality and catering industry while developing basic language, communication and professional skills in the German language.

Aims

This is the fifth level in a sequential series of German Language courses for professional purposes and includes topics mainly related to the table set and its functions, taking orders, giving recommendations in the service, to deal with guest's complaints, as well as understanding job offers and writing a CV and a letter of application. At this level, students will acquire basic language skills of listening, speaking, reading and writing and basic grammatical structure of the German language in order to communicate in their professional environment while providing quality services. They will understand and use familiar everyday expressions and very basic phrases aimed at the satisfaction of needs in their professional field. They will be able to interact in a simple way provided the other person communicates slowly and clearly and is prepared to help. Students are expected to be close to the A2+/B1 level of the CEFR.

Learning Outcomes

By the end of the semester, students are expected to be close to functioning at the A2.2 level of the CEFR. Upon successful completion of the module, students will be able to use the German language:

- to name, identify and describe the table set,
- to reply on special requests concerning the table set,
- to take an order,
- to describe the qualities of a dish and its preparation,
- to identify the guest's preferences and give recommendations,
- to clarify and avoid misunderstandings at a restaurant,
- to deal with guest's complaints and to propose solutions at a restaurant,
- to handle payment issues and to offer extras,
- to discuss restaurant reviews and to evaluate a restaurant,
- to get to know famous German speaking chefs,
- to understand job offers,
- to write a CV and a letter of application.

Methods of Teaching/Learning

The student's involvement is essential in the course. The approaches held (communicative and active approach) allow the student to acquire the language skills described in the A2+/B1 level of the CEFR such as written and oral communication, understanding and expression, through a variety of communicative tasks. The student is active and has the opportunity to also develop skills in observation and reflection, as well as learning strategies that gradually lead to learning autonomy. The communicative and active approach, working mainly through a variety of multimedia documents (CDs, DVDs, texts, etc.), offers role-plays, group discussions, listening comprehension exercises as well as written comprehension and essay writing. The proposed topics aim to develop and promote the use of communication skills based on the needs of the student's field of professional development (grammar and vocabulary for professional purposes).

Assessment

Coursework, Assignments	15%
Tests	25%
Self-study work	30%
Final Exam	30%

Module Requirements

Refer to the students' manual for the module requirements

Module Plan and Content

	SPECIFIC LINGUISTIC	LINGUISTIC CONTENT		
	OBJECTIVES	GRAMMAR	VOCABULARY	PHONETICS
1	 to name and identify the table set to describe the table set to reply on special requests concerning the table set SELF STUDY WORK 1 GROUP WORK Video project: Set the table and describe the functions of each utensil! 	 two-part connectors: entweder oder, nicht sondern um zu + inifinitive 	 table set cutlery, glasses, plates 	• endings on - en, -er, -el
2	 to take an order to describe the qualities of a dish and its preparation SELF STUDY WORK 2 GROUP WORK Video recording: Describe the qualities of dishes and its preparation to a guest and take his/her order! 	 revision: questions and changing verb positions 	 descriptive adjectives ways of preparation of food 	 intonation in questions
3	 to identify the guest's preferences to give recommendations 	 subordinate clauses with wenn and damit 	 expressions of recommendations expressions of giving arguments 	• <i>h</i> before vowels
4	 to clarify and avoid misunderstandings at a restaurant to deal with guest's complaints at a restaurant to propose solutions regarding complaints 	 past tense Plusquamperfekt 	 expressions of excuse 	 consonant combinations with tsch, tz, ts
5	 to deal with written complaints to propose written solutions SELF STUDY WORK 3 GROUP WORK Video recording: A guest complains about the bad quality of a dish, apologize and propose a solution! 	 würde + infinitive replacing conjuctive II 	 expressions of excuse in written form 	

1	SELF STUDY WORK 4			
	INDIVIDUAL			
	Submit a answering letter			
	to a written complaint,			
	offering a solution!			
			different ways of	
	 to pay bills 		payment	
6	 to receive payments 		expressions for	
	 to clarify payments 		clarification	
	 to offer extras 		extras	
		demonstrative		
	 to understand restaurant 	pronouns in	• restaurant reviews	
7	reviews	nominative and	 praise and critics 	
	 to evaluate a restaurant 	accusative singular		
				word accent
	• to discover portraits of	relative pronouns	• different parts of	in
8	German speaking chefs	in nominative and	careers	subordinate
		accusative		clauses
9		Revision + TES	T	
		indefinite pronoun		
10	 to understand job offers 	<i>jemand</i> in	 job offers 	
10		nominative and		
		accusative singular		
	 to write a CV 	accusative singular		
	 to write a CV 	accusative singular	educational and	combination
11	 to write a CV SELF STUDY WORK 5 	accusative singular	 educational and professional 	 combination of h/n + en
11		accusative singular		 combination of b/p + en
11	SELF STUDY WORK 5	accusative singular	professional	
	SELF STUDY WORK 5 INDIVIDUAL	accusative singular	professional	
11	SELF STUDY WORK 5 INDIVIDUAL • Submit a CV!	 accusative singular revision: past 	professional	
	SELF STUDY WORK 5 INDIVIDUAL • Submit a CV! • to write a letter of		professional background	
	 SELF STUDY WORK 5 INDIVIDUAL Submit a CV! to write a letter of application 	 revision: past 	professional background • educational and professional background	
	SELF STUDY WORK 5 INDIVIDUAL • Submit a CV! • to write a letter of application SELF STUDY WORK 6	 revision: past tense and 	 professional background educational and professional 	
	SELF STUDY WORK 5 INDIVIDUAL • Submit a CV! • to write a letter of application SELF STUDY WORK 6 INDIVIDUAL	 revision: past tense and different past 	professional background • educational and professional background	
	SELF STUDY WORK 5 INDIVIDUAL • Submit a CV! • to write a letter of application SELF STUDY WORK 6 INDIVIDUAL • Submit a written letter of	 revision: past tense and different past 	 professional background educational and professional background formal letters 	

Teaching material:

- Bergmann, I., Frey Marie. Guten Appetit! Kochen auf Deutsch. Sprachtraining und Rezepte. München. 2014.
- Further reading will be provided.